

May 28, 2021

Dear Commissioner,

I believe that national institutions/services should be led by individuals who know the product/activity from the "bottom-up". The United States Postal Service is the epitome of this belief.

Rather than the leader being a businessman with a background in business only, the leadership of the USPS should be the one who came up through the ranks. US Postal leadership should only be men or women who actually have worked in the service – carrier, inventory, cashier, chain of supply etc. Louis DeJoy is not this person.

I am writing to ask that you reject Mr. DeJoy's ten-year plan. Having read a summary I believe that plan will further disable the service. When Mr. DeJoy was given that position, the service was not stellar, but certainly was proficient. Starting with mail carriage in the fall, the USPS dissolved into a mess of incompetence and misguidance. I realize the pandemic was very much a part of the problem, but such actions as removal of machines, laying off workers, not allowing volunteer hours, certainly added to the bulk of the problem. Then Christmas hit and no one was prepared. Most folks who work for the mail service take great pride in their jobs, providing a friendly word at the counter, taking extra time to find a package or hunt a code number. Any new plan for the service should come from that resource.

I assume the commission is the bottom line when accepting actions of the head of the postal service. Not accepting the DeJoy plan is essential to the flow of communication in this country. Not everyone is tech savvy. Not everyone trusts technical communication (note: I am writing you a LETTER). More importantly, medication, simple packages, receipts, government forms, move by mail. Folks in rural areas are especially affected when there may be little internet, but there usually is a well-serviced post office.

When I was still part of the working world and had allowed such a mess to have happened, I would have been fired. Maybe the commission needs to consider a replacement for Mr. DeJoy. The commission certainly needs to reject his Ten-Year plan. Or you may have to remove the US from the USPS because it will become just a postal business, not a part of the heart beat of the United States.

Sincerely,
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